

Daily Fact Sheet

DR 4420 NE/Severe winter storm, straight-line winds and flooding

April 19, 2019

- Major Disaster Declaration issued March 21, 2019.
- Incident Period March 9 – April 1
- Nebraska Emergency Management Agency (NEMA) and the Federal Emergency Management Agency (FEMA) are coordinating the recovery operation.
- Disaster website: fema.gov/disaster/4420.
- Current federal staffing: 583, including 509 FEMA employees

27 Counties and One Tribe Eligible for FEMA Individual Assistance

Homeowners and renters in Antelope, Boone, Boyd, Buffalo, Burt, Butler, Cass, Colfax, Cuming, Custer, Dodge, Douglas, Hall, Howard, Knox, Madison, Nance, Nemaha, Pierce, Platte, Richardson, Saline, Sarpy, Saunders, Stanton, Thurston and Washington counties and the Santee Sioux Nation are eligible for Individual Assistance.

Individuals & Households Program (IHP)

As of April 18

- **4,912** applicants in designated counties have applied for FEMA Individual Assistance.
- FEMA has approved **\$18,737,849**.
- This includes **\$16,816,436** for housing assistance and **\$1,921,413** for disaster-related other needs.
- Deadline to register for Individual Assistance is May 20.

Don't Wait; Register with FEMA Now

If you experienced losses as a result of the March flooding, don't wait for a Disaster Recovery Center to open. Register with FEMA immediately and file any insurance claims. Disaster Recovery Centers are opening in the areas affected by the disaster, but this will take time. You can register with FEMA in several ways:

- Online, visit DisasterAssistance.gov. On a smart phone, use the [FEMA app](#). By phone, call **800-621-3362** or **800-462-7585 (TTY)** from 7 a.m. to 10 p.m. daily. Or visit a **Disaster Recovery Center** and speak to a FEMA specialist one-on-one. To find the nearest DRC, go online to FEMA.gov/DRC.

Applicants for disaster assistance will need:

- Social Security number
- Address of the damaged primary residence
- Description of the damage
- Information about insurance coverage
- A current contact telephone number

- An address where they can receive mail
- Bank account and routing numbers for direct deposit of funds

FEMA Hiring Nebraskans to Work on Disaster Recovery

FEMA is hiring Nebraskans to help with recovery efforts. Anyone interested in temporary job opportunities should go to www.USAJobs.gov. The website is updated as new postings occur. Type “FEMA Local Hire” in the search box and put “Nebraska” in the location box.

Understanding Your FEMA Letter

If you applied for assistance from FEMA, you will receive a letter in the mail or via email that explains the status of your application and how to respond. It is important to read the letter carefully. Your letter will include the amount of any assistance FEMA may provide and information on the appropriate use of disaster assistance funds.

- **You may need to submit additional information** for FEMA to continue to process your application.
- **If you have questions about the letter**, you may go online to DisasterAssistance.gov; call the disaster assistance helpline at **800-621-3362** or **800-462-7585 (TTY)**; or visit a Disaster Recovery Center. To find center locations and hours, go online to FEMA.gov/DRC or download the [FEMA mobile app](#).
- If you disagree with FEMA’s decision, or the amount of assistance, you may **submit an appeal letter** and any documents needed to support your claim, such as a contractor’s estimate for home repairs.
 - Appeal letters and supporting documents may be submitted to FEMA by fax or mail, in person at a Disaster Recovery Center, or online if you have a FEMA online account. To set up a FEMA online account, visit DisasterAssistance.gov, click on “Check Status” and follow the directions.
 - You must file your appeal in writing to FEMA. In a **signed and dated letter**, you must explain the reason(s) for your appeal. Include: your full name; disaster number; address of the pre-disaster primary residence; your current phone number and address; and your FEMA registration number on all documents.
 - **By mail:** FEMA National Processing Service Center, P.O. Box 10055, Hyattsville, MD 20782-7055. **By fax:** 800-827-8112, Attention: FEMA.

Disaster Recovery Centers Assist Survivors

Disaster Recovery Centers are operating, or are scheduled to begin operation, in areas affected by the winter storm and flooding. More centers continue to be announced. Recovery specialists from FEMA and the U.S. Small Business Administration (SBA) will provide information on available services, explain assistance programs and help survivors complete or check the status of their applications.

Disaster Recovery Centers will be closed on Sundays effective April 21. Disaster Recovery Center locations and hours are:

- **Buffalo County:** Gibbon Baptist Church, 705 Court St., Gibbon, NE 68840. Open April 15, 16, 17, 18, 19, 9 a.m. to 6 p.m.
- **Butler County:** Bellwood Volunteer Fire Department, 752 41st Road, Bellwood, NE 68624. Open April 22, 23, 24, 25, 27, 9 a.m. to 6 p.m. Closed April 26 for Arbor Day.

- **Cass County:** Plattsmouth Community/Senior Center (Gymnasium), 308 S. 18th St., Plattsmouth, NE 68048. Open 7 a.m. to 7 p.m. daily. (Closes 7 p.m. April 20; reopens 9 a.m. April 22 as a Disaster Loan Outreach Center, Monday-Friday, 9 a.m. to 6 p.m.)
- **Colfax County:** Colfax County Court (Community Room), 411 E. 11th St., Schuyler, NE 68661. Open April 16, 17, 18, 19, 20, 9 a.m. to 6 p.m.
- **Custer County:** United Methodist Church, 1000 S. 3rd Ave., Broken Bow, NE 68822. Open April 22, 23, 25, 26, 9 a.m. to 6 p.m. Open April 24, 9 a.m. to 5 p.m.
- **Dodge County:** Fremont Learning Center, 130 E. 9th St., Fremont, NE 68025. Open 7 a.m. to 7 p.m. Monday-Saturday.
- **Douglas County:** Valley Veterans Club, 111 E. Front St., Valley, NE 68064. Open 7 a.m. to 7 p.m. Monday-Saturday.
- **Hall County:** Wood River City Clerk, 108 W. 10th St., Wood River, NE 68883. Opens April 19; Monday-Saturday, 9 a.m. to 6 p.m.
- **Richardson County:** City Auditorium, 312 W. 17th St., Falls City, NE 68355. Open April 19, 20, 22, 23, 24, 9 a.m. to 6 p.m.
- **Sarpy County:** Twin Creek, 3802 Raynor Parkway, Suite 201, Bellevue, NE 68123. Open 7 a.m. to 7 p.m. Monday-Saturday.
- **Thurston County:** Pender Community Center, 614 Main St., Pender, NE 68047. Open April 13, 14, 15, 16, 17, 18, 19, 9 a.m. to 6 p.m.

Survivors can visit any open center for help. To find the nearest center, go online to [FEMA.gov/DRC](https://www.fema.gov/DRC) or call the Disaster Assistance Helpline at **800-621-3362** or **800-462-7585** (TTY).

U.S. Small Business Administration (SBA) Update

SBA has approved \$14,543,300 in low-interest disaster loans for residents and businesses as of April 18 and is continuing to process and approve loan applications for businesses and residents as quickly as possible. Businesses and residents can visit [SBA.gov/disaster](https://www.sba.gov/disaster) call SBA's Customer Service Center at **800-659-2955** or email disastercustomerservice@sba.gov. TTY users may call **800-877-8339**.

SBA is operating a Business Recovery Center in Sarpy County at **Bellevue University, John Muller Administrative Services Building, 812 Bruin Blvd., Bellevue, NE 68005**. Open Monday to Friday, 9 a.m. - 6 p.m., Saturday, 9 a.m. - 12 p.m. to assist businesses with their unique application and disaster recovery needs. No appointment necessary.

Debris Removal a Priority for Communities after Nebraska Flooding

NEMA, the Nebraska Department of Environmental Quality (NDEQ) and FEMA are coordinating cleanup efforts in Nebraska. Debris needs to be separated into categories and placed at the curb. Debris should not block the roadway. For information, go online to the Nebraska Department of Environmental Quality at [deq.state.ne.us/](https://www.deq.state.ne.us/).

FEMA Teams Going Door to Door

FEMA Disaster Survivor Assistance Teams are working in impacted neighborhoods to help survivors register for assistance and to identify immediate and emerging needs. Teams are

operating in: Custer, Dodge, Howard, Knox, Madison, Nance, Pierce, Platte, Saline, Sarpy and Thurston counties. They have visited more than 13,208 homes.

National Flood Insurance Program (NFIP)

As of April 17, NFIP has received 1,007 flood insurance claims in Nebraska and issued \$4,271,902 in advance payments to policyholders. Total paid on all claims: \$13,518, 974.

Disaster Unemployment Assistance Available

Information about DUA can be found at dol.nebraska.gov/UIBenefits/Programs/DUA.

Disaster Supplemental Nutrition Assistance (D-SNAP) Available

The U.S. Department of Agriculture approved Nebraska Department of Health and Human Services' Division of Children and Family Services' request to implement D-SNAP for qualified individuals in the following counties: Antelope, Boone, Boyd, Buffalo, Burt, Butler, Cass, Colfax, Cuming, Custer, Dodge, Douglas, Hall, Howard, Knox, Madison, Nance, Nemaha, Pierce, Platte, Richardson, Saline, Sarpy, Saunders, Stanton, Thurston and Washington counties and the Santee Sioux Nation. For more information, go to [Nebraska Department of Health and Human Services](#).

Assistance for Landowners, Farmers, Ranchers and Producers

The USDA says higher limits now are available for borrowers interested in USDA's farm loans. For more information, visit [USDA Farm Service Agency](#).

Tax Relief for Nebraska Survivors

Individuals may qualify for [federal tax relief](#) following a disaster.

HUD Assistance for Nebraska Survivors

The U.S. Department of Housing and Urban Development (HUD) is providing support to homeowners and low-income renters. Find information at hud.gov.

FEMA Public Assistance Program

FEMA's Public Assistance grant program provides federal assistance to state and local governments and certain types of private nonprofit organizations following a presidential disaster declaration. Public Assistance (PA) can help communities quickly respond to and recover from major disasters or emergencies.

Through the program, FEMA can reimburse eligible costs for debris removal, life-saving emergency protective measures and the repair, replacement or restoration of disaster-damaged publicly owned facilities and the facilities of certain private nonprofit organizations. The Public Assistance program also encourages protection of these damaged facilities from future events by providing assistance for hazard mitigation measures during the recovery process.

Counties eligible for Categories A-B (emergency protective measures, debris removal):

- Adams, Antelope, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Cherry, Cheyenne, Colfax, Cuming, Custer, Dakota, Dawes, Deuel, Dixon, Dodge, Douglas, Franklin, Fillmore, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Greeley, Hall, Harlan, Holt, Howard, Jefferson, Johnson, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, Merrick, Morrill, Nance, Nemaha, Nuckolls,

Otoe, Pawnee, Phelps, Pierce, Platte, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York.

- Tribes: Omaha Indian Reservation, Ponca (TDSA), Sac and Fox Indian Reservation, Santee Indian Reservation, and Winnebago Indian Reservation.

Counties eligible for Categories C-G (permanent work):

- Adams, Antelope, Banner, Blaine, Boone, Box Butte, Boyd, Buffalo, Brown, Burt, Butler, Cass, Cedar, Cheyenne, Colfax, Cuming, Custer, Dakota, Dawes, Deuel, Dixon, Dodge, Douglas, Franklin, Fillmore, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Greeley, Hall, Harlan, Holt, Howard, Jefferson, Johnson, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, Merrick, Morrill, Nance, Nemaha, Otoe, Pawnee, Phelps, Pierce, Platte, Richardson, Rock, Saline, Sarpy, Saunders, Sheridan, Sherman, Sioux, Stanton, Thurston, Valley, Wayne, Washington, Webster and Wheeler.

Information Links:

- Nebraska Emergency Management Agency: nema.nebraska.gov/
- Nebraska Impact (Volunteering): www.nebraskaimpact.com/flood
- Twitter: twitter.com/nematweets
- Facebook: facebook.com/nema.page
- YouTube: youtube.com/user/TheNEMAtube
- Flickr: flickr.com/photos/nemapics/
- FEMA: FEMA.gov
- Facebook: facebook.com/FEMA
- Twitter: twitter.com/femaregion7
- National Flood Insurance Program: Floodsmart.gov
- FEMA blog: fema.gov/blog
- SBA Office of Disaster Assistance: sba.gov/disaster

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