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News Release

State of Nebraska and FEMA Will Open Disaster Recovery Centers in Butler, Custer, Nemaha and Richardson Counties

LINCOLN, Neb. – The State of Nebraska and the Federal Emergency Management Agency (FEMA) will open Disaster Recovery Centers for a limited period in Butler, Custer, Nemaha and Richardson counties.

Center locations and hours:

BUTLER COUNTY

Bellwood Volunteer Fire Department
752 41st Road
Bellwood, NE 68624
Open April 22, 23, 24, 25, 27
(Closed April 26 for Arbor Day)
9 a.m. to 6 p.m. CDT

CUSTER COUNTY

United Methodist Church
1000 S. 3rd Ave.
Broken Bow, NE 68822
Open April 22, 23, 25, 26, 9 a.m. to 6 p.m.
CDT,
April 24, 9 a.m. to 5 p.m. CDT

NEMAHA COUNTY

Peru State College
(Campus Services Building)
600 Hoyt St.
Peru, NE 68421
Open April 12, 13, 14, 15, 16
9 a.m. to 6 p.m. CDT

RICHARDSON COUNTY

City Auditorium
312 W. 17th St.
Falls City, NE 68355
Open April 19, 20, 22, 23, 24
(Closed April 21 for Easter)
9 a.m. to 6 p.m. CDT

Centers are operating in several other locations; survivors can visit any open center. To find locations, go online to FEMA.gov/DRC or call the Disaster Assistance Helpline at **800-621-3362** or **(TTY) 800-462-7585**.

At the centers, recovery specialists from FEMA and the U.S. Small Business Administration (SBA) will provide information on available services, explain assistance programs and help survivors complete or check the status of their applications. They can provide referrals and help with appeals. Centers are equipped with captioned phones, video remote interpreting and assistive listening devices.

Nebraska homeowners, renters and business owners in Antelope, Boone, Buffalo, Burt, Butler, Cass, Colfax, Cumming, Custer, Dodge, Douglas, Hall, Howard, Knox, Madison, Nance, Nemaha, Pierce, Platte, Richardson, Saline, Sarpy, Saunders, Stanton, Thurston and Washington counties and the Santee Sioux Nation may apply for assistance for uninsured and underinsured damage and losses resulting from severe winter storm, straight-line winds and flooding.

How to Register with FEMA:

- Online, visit www.DisasterAssistance.gov.
- On a smart phone, download the **FEMA app** and click on “disaster resources,” then “apply for assistance online.”
- By phone, call FEMA’s toll-free registration line at **800-621-3362** or **(TTY) 800-462-7585**; or use 711 or Video Relay Service (VRS). Telephone registration is available from 7 a.m. to 10 p.m. CDT seven days a week.
- Visit a **Disaster Recovery Center** and speak to a FEMA specialist one-on-one. To find the nearest DRC, go online to FEMA.gov/DRC.

Applicants for disaster assistance should have the following information on hand:

- Social Security number
- Address of the damaged primary residence
- Description of the damage
- Information about insurance coverage
- A current contact telephone number
- An address where they can receive mail
- Bank account and routing numbers for direct deposit of funds

Businesses and residents can visit www.SBA.gov/disaster, call SBA’s Customer Service Center at **800-659-2955** or email disastercustomerservice@sba.gov. TTY users may also call **800-877- 8339**.

For more information on Nebraska’s disaster recovery, visit fema.gov/disaster/4420.

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FEMA’s mission is helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has faced discrimination, call FEMA toll-free at 800-621-3362, voice/VP/711. Multilingual operators are available. TTY users may call 800-462-7585.

The U.S. Small Business Administration is the federal government’s primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. For more

information, applicants may contact SBA's Disaster Assistance Customer Service Center at 800-659-2955. TTY users may also call 800-877-8339. Applicants may also email disastercustomerservice@sba.gov or visit SBA at www.SBA.gov/disaster.